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Quality policy

Rwanda Bureau of Standards offers its certification services in an impartial and non discriminatory manner to all applicants whose activities fall into our field of operation by strict adherence to scheme rules regardless of the status of the potential sponsor of the certification.

The top management of Rwanda Bureau of Standards takes full responsibility for all decisions related to granting, maintaining and withdrawing certification.

Through the management system, certification services effectively manage the processes and services in compliance to ISO/IEC Guide 65 and ISO/IEC 17021 requirements. The top management of RBS is committed to continual improvement of the certification management system.

The quality policy shall be used to establish and review quality objectives for continued suitability.

We endeavor to meet and exceed customer expectations.

The quality policy shall be communicated, understood, implemented and maintained in Rwanda Bureau of Standards certification services.

Dr. Mark Cyubahiro Bagabe

Director General