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Policy statement on impartiality

The Top Management of Rwanda Bureau of Standards (RBS) is committed to and upholds impartiality in carrying out its certification activities for both product and systems in accordance to standards requirements. RBS has identified, analyzed and documented possibilities for conflict of interests arising from provision of certification services including any conflicts arising from its relationships. RBS manages these conflicts and ensures that the certification decision is based on objective evidence obtained.

When a relationship poses an unacceptable threat to impartiality, then RBS does not provide certification.

RBS does not certify any other certification body for its management systems activities.

RBS does not offer or provide management system consultancy.

RBS does not offer or provide internal audits to its certified clients and does not certify a management system on which it provided internal audits within two years following the end of the internal audit.

RBS does not certify a management system on which a client has received management system consultancy or internal audits, where the relationship between the consultancy organization and RBS poses an unacceptable threat to the impartiality of the certification services.

RBS does not outsource audits to management system consultancy organizations but may contract individuals as auditors or technical experts

RBS certification activities are not marketed or offered as linked with the activities of an organization that provides management system consultancy.

To ensure that there is no conflict of interests, personnel who have provided management system consultancy, including those acting in a managerial capacity, are not used to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client in question within two years following the end of the consultancy.

RBS takes action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations.

All RBS personnel, either internal or external, or committees, who could influence the certification activities, act impartially and not allow commercial, financial or other pressures to compromise impartiality.

RBS requires personnel, internal and external, to reveal any situation known to them that may present them or the certification service with a conflict of interests and this information is evaluated to identify threats to impartiality.

Dr. Mark Cyubahiro Bagabe

Director General

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